

**WAKE COUNTY PUBLIC SCHOOL SYSTEM**  
**Mission, Vision and Value Statements 2009**

**Division: Auxiliary Services**

**Mission Statement:**

The mission of Auxiliary Services is to provide excellent facilities and services.

**Vision Statement:**

Auxiliary Services is recognized in the community and beyond for its innovative, cost-effective and seamless operations, which set a standard of excellence in student assignment, transportation and nutrition services, and in facilities planning, development and management.

**Value Statements:**

- Dedication: we believe the core value of our organization is the dedication of the team; this is what drives us to provide excellent services for our customers.
- Continuous Improvement and Innovation: we strive every day to improve and strengthen our processes and procedures that provide the highest standard of services.
- Excellence and Responsiveness: we are committed to provide excellent services to support learning and teaching, while exceeding our customers' expectations.
- Efficiency and Fiscal Accountability: we hold all employees accountable to use resources responsibly and efficiently.
- Honesty, Trustworthiness and Integrity: we foster ethical behaviors as we provide services with honesty and integrity.
- Diversity: we foster an environment that respects diversity.
- Respect: we believe you have to give respect to earn respect.
- Teamwork: we optimize our resources through collaborative partnerships to deliver excellent service to our customers.
- Sense of humor: we believe that a positive attitude, along with a sense of humor fosters team success.
- Dependability, Perseverance and (Personal) Responsibility: we encourage and empower our employees to rise to overcome daily challenges to providing timely and consistently excellent services.